



Emergency Department Client Satisfaction Survey

1. Did you have any difficulty locating receptionist or Emerg staff?
Yes No
2. Did your care provider(s) identify themselves to you? Yes No
3. Were you asked if you have experienced a new or worse cough or shortness of breath upon your arrival? Yes No
4. Do you feel you were adequately informed about your diagnosis or condition? Yes No
5. Overall, were you satisfied with the care you received in the Emergency Department? Yes No

COMMENTS: (if any)

If you have any concerns you would like addressed, please contact Maria Doyon, Executive Assistant at 705-864-3053.

Thank you for taking the time to complete this survey.

Acute and Emergency Accreditation Team
Services de Sante de Chapleau Health Services